

Our company delivers unique software solutions in Europe – as a member of the 6th biggest European software house, the Asseco group. We are searching for a

Technical Implementation and Support Specialist for TOVEK solutions

The ideal candidate combines solid technical foundation with customer-oriented mindset and willingness to learn. This person should be capable of supporting customers in day-to-day technical matters, participating in software deployment and testing, and cooperating closely with both the customer and the TOVEK support team.

Because TOVEK delivers specialized software solutions for processing and analyzing text and structured data, the candidate should be comfortable working in technically diverse environments and able to understand customer needs in both operational and implementational contexts.

A suitable candidate should also be comfortable working with:

- data-centric software environments
- analytical applications
- customer-specific configurations
- technically demanding use cases requiring precision, discretion, and structured thinking

Key Profile Characteristics

- strong interest in IT, software, and technology-driven problem solving
- reliable, hands-on and solution-oriented approach
- good communication skills and ability to work effectively with customers, colleagues and developers
- ability to listen, analyze issues and propose practical technical solutions
- willingness to learn new technologies, products and customer environments
- ability to work independently while also functioning well as part of a team

Technical Background

The ideal candidate should have practical knowledge of:

- **Windows and Linux administration**
- **basic networking concepts** including IP addressing, connectivity troubleshooting, ports, DNS and firewall basics
- **basic scripting and query languages**, especially **PowerShell, SQL and Lua**
- working with **Git**
- container technologies such as **Docker or Podman**
- data and configuration formats such as **XML and JSON**

Relevant Technical Capabilities

The candidate should be able or have the potential to handle:

- remote and on-site technical support
- software installation, configuration and update deployment
- testing of software releases and verification of fixes
- log analysis, incident diagnosis and technical troubleshooting
- support during software implementation and post-implementation operation
- work with technical documentation
- system configuration in xml
- basic environment validation and issue reproduction

Additional Relevant Advantages

The following experiences are considered a strong advantage:

- experience with **enterprise software support**
- familiarity with **application deployment** and system integration
- basic understanding of **REST APIs**
- experience with **virtualization technologies**
- knowledge of database querying and data-oriented troubleshooting
- familiarity with secure environments, access control principles and audit-oriented systems
- ability to work with structured and unstructured data from multiple sources

Language and Professional Requirements

- **communicative English**, both written and spoken
- secondary education with school-leaving examination as a minimum, technical education is an advantage
- professional, responsible and customer-focused attitude

What do we offer:

- a great opportunity to challenge and improve yourself
- professional environment
- friendly atmosphere
- competitive package

If you are interested in the position, please send your application to:

rita.cserni@asseco.hu